



Growing up as the oldest of three brothers in a home where his parents spoke only Vietnamese, Thanh shouldered tremendous responsibility. Often relying on sign language to communicate with his mother and father, Thanh helped them schedule appointments, do research, and navigate other challenges. On top of that, Thanh stepped up to play a leadership role for his younger brothers.

“With no one else older speaking English, I had to be an example,” reflects Thanh. “Trying to be all that at once was a lot of work. I felt like the main core of my family.” Understandably, the responsibilities were stressful for Thanh, who sought out the support of therapists during his childhood.

As he neared high school graduation and considered the next steps in his journey, Thanh heard about Tasks Unlimited. After completing our Job Training Program, Thanh secured a janitorial job with Tasks Unlimited Building Services (TUBS) at a government agency in downtown Minneapolis. Dean, Thanh’s Mental Health Coordinator and Vocational Specialist during training, recalls that when Thanh started his job, he had never taken a bus downtown.

After a couple false starts, including a frightening experience getting lost, Dean met Thanh at home, then rode the bus with him to help Thanh get acclimated.

“I expected just job opportunities for people with disabilities—but it’s a lot more than that,” shares Thanh. “Tasks feels like family, like I’m blending into this kind of community, especially since throughout my life I’ve struggled with [my parents’] language barrier. Through Tasks I’ve gotten to know everyone I work with as a friend...It’s been very heartwarming for me.”

Task’s mix of mental health and employment support has been sustaining and fulfilling as Thanh continues to hone his job skills. “I’ve been able to learn a whole lot with Tasks when it comes to making decisions, time-scheduling, self-advocating,” Thanh says. “Focusing on work, being able to chat with people when needed, not having to worry about personal issues while I’m at work—it’s all helped a lot when it comes to mental health.”

Thanh’s mother told him that he was named by his grandmother, who he never met but felt close to because his parents spoke of her often. When his grandmother passed away, Thanh was very sad, but also determined to seek new goals. The name his grandmother chose means “brave.”

The name fits well, according to Dean. “I could see, with practice, that Thanh really enjoyed seeing a whole new world, downtown and the skyway systems, things he’d never experienced before. It’s really been a blossoming of independence. He’s [both] young and mature beyond his years.”

Still just 19, Thanh has big goals. “In future years, I intend on finding my own place to live, taking steps forward, being more free.”

FINDING COMMUNITY

I opened my letter for last year's annual report with gratitude for the many ways our staff and clients showed resilience during the first year of the pandemic. That gratitude only grew in 2021, as the Tasks community—from staff to board to donors—rallied not just to sustain our programs but strengthen them to meet our clients' challenges.

To share an example, Tasks has launched a partnership with Hennepin County to help clients navigate the “benefits cliff” as their progress toward steady employment and income through our programs often puts them at risk of losing public assistance benefits they have relied on most of their lives.

Your support, in whatever form it takes, keeps Tasks in step with our clients' needs and goals. As Thanh shares in our profile to the left, our programs are also helping people “find community,” a milestone just as important as finding work or housing. Thank you for being part of building that community.

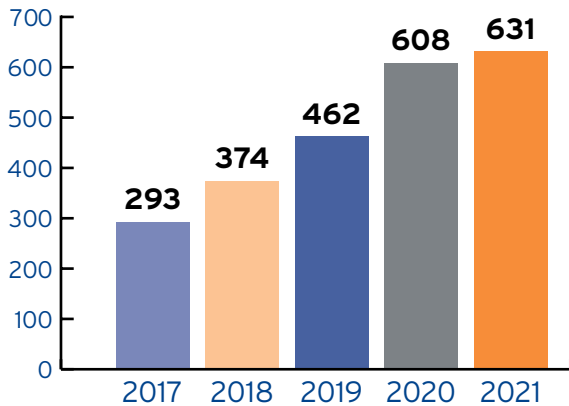


In gratitude,

Karen Johnston
Executive Dir.

2021 OUTCOMES & HIGHLIGHTS

631 people received mental health, vocational, housing or outreach support



- 238 client employees of Tasks Unlimited Building Services worked as essential janitorial and mailroom employees throughout the continuing pandemic
- Case Management grew to 267 individuals served, most new to Tasks; 75% met their immediate short-term goal, typically finding housing or a job, maintaining employment or getting needed care.
- 118 people struggling with homelessness obtained food, clothing, and resources at our NOOC (Northeast Outreach and Opportunity Center) drop-in center in NE Minneapolis.
- Our new Housing Stabilization Services helped 115 individuals to find or keep housing of their choice.

MENTAL HEALTH:

Mental health services (intensive residential, psychiatry, case management, ARMHS, Housing Stabilization Services, and more) help people build stability, independence, and job readiness.

490 people received mental health services

93% of clients successfully managed their symptoms, avoiding hospitalization

85% of clients receiving housing or employment support said Tasks helped them improve their mental health

HOUSING:

Our Fairweather Lodges create opportunities for affordable, long-term shared housing. We support transitions to independent living, at Tasks or in other housing, through our entry Tasks' Training Center and Transition Lodge.

97 individuals resided in one of Tasks' **18** Fairweather Lodges

Average stable housing duration for lodge residents was just over **11** years

36 individuals received intensive residential treatment and support at the Training Center

EMPLOYMENT:

Vocational services (job training, job placement, and vocational rehabilitation) help participants find and keep steady work either in supported employment with Tasks Unlimited Building Services or other employers.

264 individuals secured or maintained employment with support from our vocational services

43 new clients secured stable jobs

86% of jobs training graduates were still working 6 months after graduation

MISSION: Guided by the Fairweather Model, Tasks Unlimited provides supported employment, housing and recovery services to create opportunities for people with mental illness so they can achieve their full potential.

STAFF EXECUTIVE TEAM

Karen Johnston, *Executive Director*
 Heather Carlson, *Chief Financial Officer*
 Jacqueline McMillan, *Director of Human Resources*

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Consider becoming a sustaining donor by signing up for monthly giving. Recurring or one-time donations—big or small—make a huge impact on Tasks Unlimited's ability to serve people with mental illness in the Twin Cities.

DONATE ONLINE

Make a gift at tasksunlimited.org/donate.

OTHER WAYS TO GIVE

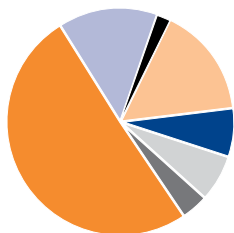
For details about giving by phone, by mail, legacy gifts, or in-kind donations, visit us at tasksunlimited.org/donate.

For questions, contact Dana Hays, Development Director, at development@tasksunlimited.org or at 612-767-2091.

FISCAL YEAR 2021 FINANCIALS

CONSOLIDATED STATEMENT OF ACTIVITIES

Support and Revenue	Without Donor Restrictions	With Donor Restrictions	Total
Contributions	166,161	292,810	458,971
Government Grants and Contracts	2,906,401		2,906,401
Employment Revenue	5,619,879		5,619,879
Program Service Fees	1,507,234		1,507,234
Client Service Fees	747,747		747,747
Investment Income	8,740		8,740
Other Income	20,754		20,754
PPP Loan Forgiveness	1,207,500		1,207,500
Net assets released from restrictions	259,323	(259,323)	-
Total Support and Revenue	12,443,739	33,487	12,477,226
Expense			
Program Services			
Mental Health	1,803,081		1,803,081
Training Center	819,007		819,007
Lodge Program	761,129		761,129
Outreach Services	421,858		421,858
Vocational Rehabilitation	5,838,444		5,838,444
Total Program Services	9,643,519		9,643,519
Support Services			
Management and General	1,626,363		1,626,363
Fundraising	224,282		224,282
Total Support Services	1,850,645		1,850,645
Total Expense	11,494,164		11,494,164
Change in Net Assets	949,575	33,487	983,062
Net assets, beginning of the year	6,456,169	714,951	7,171,120
Net assets, end of year	7,405,744	748,438	8,154,182



Program Expenses:

- Mental Health
- Training Center
- Lodge Program
- Outreach Services
- Vocational Rehabilitation
- Management & General
- Fundraising

CONSOLIDATED BALANCE SHEET

Assets	
Current Assets	
Cash	2,703,420
Accounts Receivable	1,471,391
Investments	2,960,989
Grant Receivable	138,784
Prepaid Expenses	195,518
Total Current Assets	7,470,102
Land Buildings and Equipment (Net)	4,884,981
Property held for sale	106,381
Total Assets	12,461,464
Liabilities and Net Assets	
Current Liabilities	
Accounts Payable	161,461
Accrued Expenses	983,514
Current portion of debt	88,000
Total Current Liabilities	1,232,975
Debt, less current portion	3,074,307
Total Liabilities	4,307,282
Net Assets without donor restrictions	
Board Designated	344,291
Undesignated	7,061,453
Total Net Assets w/o donor restrictions	7,405,744
Net assets with donor restrictions	
Total Net Assets	8,154,182
Total Liabilities and Net Assets	12,461,464

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Visit our website for full financial statement.